Request for repair/calibration/check 2026

Date: .....

SENDER

Company: .....

Contact: .....

Street:..... No.....

Zipcode:..... Location:.....

Tel. : ..... E-mail address: .....

REGARDING

☐ repair ☐ calibration + certificate ☐ check

Device (item no.):..... Serial no.: .....

Accessories: .....

Description: .....

.....

.....

WARRANTY

Under warranty:

Purchase date:..... Invoice number: .....

Without an invoice number we cannot carry out warranty repairs and the costs will be charged. The warranty is always subject to assessment by the technical service.

CONDITIONS

- The repair can only be processed if the form has been completed completely. Otherwise, this will result in delays for which we cannot be held responsible.
- The product to be repaired must be sent complete (e.g. thermometer with probe, pH meter with electrode) to Winninglaan 8, BE-9140 Temse.
- If you request a warranty, a copy of the invoice (or invoice to your end customer if you are a distributor) must be enclosed and the warranty request must be stated on this form. If this does not happen, additional costs may be charged if you want to claim this at a later time.
- The Hanna Instruments warranty conditions always apply to repairs. These are always included with an order, or can be found on our website www.hannainstruments.be.
- Sending the package is always at your own expense.
- The research costs, if not a guarantee, will be borne by the customer. These costs amount to at least 69 euros (excl. VAT and any shipping costs). Even if repairs do not have to be carried out after quotation, they will be charged.
- A warranty on repairs is only possible within one month after the repair, provided the invoice has been paid.

Hanna Instruments Belgium

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